



Frequently Asked Questions

Question: On my AR-7064G+ I cannot send email or login to MSN Messenger.

Answer: For the solution we need to change one setting in the router.

- 1) Please login onto your router.
- 2) Click "Interface Setup" and then click "Internet"
- 3) Scroll down and please change "TCP MSS Option"-value into 1340 and the "TCP MTU Option"-value into 1492.

The screenshot shows a router configuration page with two main sections: "Connection Setting" and "IP Address".

- Connection Setting:**
 - Connection: Always On (Recommended) Connect On-Demand (Close if idle for minutes)
 - TCP MSS Option: TCP MSS(0 means use default) bytes
- IP Address:**
 - Get IP Address: Static Dynamic
 - Static IP Address:
 - IP Subnet Mask:
 - Gateway:
 - NAT:
 - Default Route: Yes No
 - TCP MTU Option: TCP MTU(0 means use default) bytes
 - Dynamic Route: Direction
 - Multicast:

A blue double-headed vertical arrow is positioned between the "TCP MSS Option" and "TCP MTU Option" fields. At the bottom of the page is a red bar with a "SAVE" button.

4) Click Save.

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